Vaya Health

Geriatric and Adult Mental Health Specialty Team Referral Form



Vaya Health's Geriatric and Adult Mental Health Specialty Team (Geriatric Team) offers free education and support for professional staff and family caregivers in Alexander, Alleghany, Ashe, Avery, Buncombe, Burke, Caldwell, Catawba, Cherokee, Clay, Graham, Haywood, Henderson, Iredell, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Surry, Swain, Transylvania, Watauga, Wilkes, Yadkin and Yancey counties, within available resources.

The team includes registered nurses, licensed clinicians and qualified mental health professionals. Education and support focus on caring for individuals age 60 and older who are experiencing mental health or substance use issues, dementia or other emotional or behavioral challenges. The team also serves caregivers of younger adults with dementia. For professionals, the program offers contact hours approved by the N.C. Division of Health Service Regulation (DHSR).

To refer a caregiver to the program, complete the form below. Please submit all referrals through our confidential fax number at 1-877-355-2436. We will contact you within three business days from the date the referral is received.

For more information, call 1-800-893-6246 and ask to speak to a member of the Geriatric Team.

REFERRER INFORMATION	
Referral date: Organization making referral	:
Referred by:	Telephone:
CAREGIVER INFORMATION	
Caregiver name:	Telephone:
Gender:	Date of birth:
Physical address:	County:
Mailing address:	Same as above
INSURANCE INFORMATION	
Does the caregiver receive Medicaid? Yes No	
Is the caregiver a Vaya Health Plan member? Yes No IF YES: Medicaid	d ID: Vaya ID:
Caregiver maiden name (if applicable):	
REASON FOR REFERRAL	
Include any symptoms, difficult behaviors and suggestions for needed supports:	