

REGULATORY COMPLIANCE AND QUALITY COMMITTEE

AGENDA

June 27, 2019

2:30 – 4:00 p.m. Meeting

Dial In: 828-552-4129 Passcode: 99973623#

A. Welcome and Call to Order

Billy Kennedy, Chair

B. Approval of Agenda

Billy Kennedy, Chair

C. Review and Approval of March Minutes

Billy Kennedy, Chair

D. Core Performance Measures and Compliance Log

Kate Glance, Performance Reporting Team Supervisor; Andrea Hartman, External Review Director

E. Quarterly Reports

1. Compliance Metrics FY18/19 Q2 and Q3

Tracy Hayes, General Counsel and Chief Compliance Officer; Patty Wilson, Senior Director Network Performance and Integrity

2. Quality Improvement Committee Report FY18/19 Q2 and Q3

Craig Martin, Chief Medical Officer; Steven Kozicki, Quality Improvement Manager

F. Perception of Care (MH/SU) & National Core Indicator (IDD) Survey

Kate Glance, Performance Reporting Team Supervisor

G. Provider Satisfaction & ECHO Survey Results

Kate Glance, Performance Reporting Team Supervisor

H. FY19/20 Annual Documents

1. Compliance Plan

Tracy Hayes, General Counsel and Chief Compliance Officer

2. Quality Management Annual Plan, Evaluation, and Program Description

Andrea Hartman, External Review Director

I. Other Business

J. Adjournment