PROVIDER SEARCH GLOSSARY

ACCEPTING NEW PATIENTS:

States whether a provider or practitioner is accepting new patients

ACCREDITATION:

Lists any national accreditations held by the provider. All accreditations are reported by the provider and validated during the credentialing and recredentialing process at least every three years. Follow the link in the provider listing to view the provider's current accreditation status.

FACILITY LOCATION AND PHONE:

Identifies the address of the provider's or practitioner's service/office location. Any changes reported are validated and approved before they are updated in the provider search.

AGENCY TYPE:

Identifies whether the provider is an agency/facility, hospital or physician group and represents the provider's organizational structure

BOARD CERTIFICATIONS:

Lists any board certifications held by the individual practitioner. Board certifications are self-reported by the practitioner and validated during the credentialing and recredentialling process. Follow the link in the practitioner listing to view the practitioner's current board certification status.

COUNTY:

The county or counties where the provider or practitioner delivers services

DISCIPLINE:

Identifies the practitioner's license type. Each practitioner's license is validated at initial credentialing and monitored for expiration, upgrades, name changes and sanctions on a quarterly basis.

LANGUAGE:

The language(s) spoken by the practitioner, provider staff or medical translator contracted with the provider. Languages are self-reported during credentialing and recredentialing.

ORGANIZATIONAL AFFILIATIONS:

Additional provider locations where a practitioner delivers services

PROVIDER AGENCY:

The name of the agency, organization or company providing services

PRACTITIONER NAME:

The name of the clinician, licensed professional, physician or practitioner who is directly contracted with Vaya Health to provide services and receive referrals. For purposes of the Search Tool, practitioner only includes clinicians who are directly contracted with Vaya.

SERVICE CATEGORY:

List of services that the provider or practitioner is contracted to offer

SPECIALTY:

Represents the age and disability group that a provider or practitioner has targeted their services toward. Specialty is self-reported as part of the credentialing and contracting process.

ZIP CODE:

Used to search for a provider in the ZIP code