

**REGULATORY COMPLIANCE AND QUALITY COMMITTEE MINUTES**

**June 27, 2019**  
**2:30 - 4:30 p.m.**

*The Regulatory Compliance & Quality Committee of the Board of Directors of Vaya Health held a regular meeting on June 27, 2019 at the Vaya Health administrative offices, 200 Ridgefield Court, Suite 206 Asheville, NC, 28806.*

<b>Committee Members:</b>	<b>Attending:</b>	<b>Apologies:</b>
<b>Billy Kennedy, Chair</b>	X (proxy Jack Cahn)	
<b>Dr. Jack Cahn</b>	X	
<b>Jeanne Duncan</b>	X	
<b>Pat McGinnis</b>	X	
<b>Dr. Jeff Heck</b>		X

*Also attending the June 27, 2019 Regulatory Compliance & Quality Committee meeting: Tracy Hayes, General Counsel and Chief Compliance Officer, Dr. Craig Martin, Chief Medical Officer, Andrea Hartman, External Review Director; Kate Glance, Performance Reporting Supervisor; Marvin Sanders, Sr Director Business Integrity, Dr. Patty Wilson, Sr Director Network Performance & Integrity; Steven Kozicki, Quality Improvement Manager; Melissa K. Brown, Executive Assistant and Recorder; and members of the public.*

**A. Call to Order:**

The meeting was called to order 2:35 p.m. by Dr. Jack Cahn, Regulatory Compliance and Quality Committee Vice Chair.

**B. Approval of Agenda:**

Ms. Jeanne Duncan made a motion to approve the June 27, 2019 Regulatory Compliance and Quality Committee agenda, as presented. Dr. Jack Cahn seconded the motion.

Motion unanimously approved.

**C. Approval of the Minutes:**

Ms. Jeanne Duncan made a motion to approve the March 28, 2019 Regulatory Compliance and Quality Committee minutes. Dr. Jack Cahn seconded the motion.

Motion unanimously approved.

**D. Core Performance Measures and Compliance Log**

Ms. Kate Glance, Performance Reporting Supervisor, provided a summary of the Core Performance Measures based on April 2019 aggregate data showing Vaya’s position compared to the other

LME/MCOs. Ms. Andrea Hartman, External Review Director, provided a summary of the Compliance Log including access to care, internal audit completion and NCQA accreditation updates.

**E. Monthly Reports – Introduction**

**1. Compliance Metrics FY 18/19 Q2 and Q3**

Ms. Tracy Hayes, General Counsel and Chief Compliance Officer, and Dr. Patty Wilson, Sr Director Network Performance and Integrity, provided a summary of the Compliance Metrics for FY 18/19 Q2 and Q3.

**2. Quality Improvement Committee Report FY 18/19 Q2 and Q3**

Dr. Craig Martin, Chief Medical Officer and Mr. Steven Kozicki, Quality Improvement Manager presented the Quality Improvement Committee report and activities for Q2 and Q3.

**F. Perception of Care (MH/SU) & National Core Indicator (IDD) Survey**

Ms. Kate Glance, presented to the committee data reports resulting from the Perception of Care Survey and the National Core Indicator Survey (IDD).

**G. Provider Satisfaction & ECHO Survey Results**

Ms. Kate Glance, presented to the committee survey results for Provider Satisfaction and Experience of Care and Health Outcomes (ECHO) Surveys.

**H. FY 19/20 Annual Documents**

**1. Compliance Plan**

Ms. Tracy Hayes, General Counsel and Chief Compliance Officer reviewed the proposed FY19/20 Compliance Plan with the committee members. Dr. Jack Cahn called for a motion by the committee to recommend the Compliance Plan to the Board of Directors for approval.

Dr. Jack Cahn made the motion and Ms. Pat McGinnis seconded the motion.

Motion unanimously approved.

**2. Quality Management Annual Plan, Evaluation and Program Description**

Ms. Andrea Hartman, External Review Director, reviewed the Quality Management Annual Plan, Evaluation and Program Description. Dr. Jack Cahn called for a motion by the committee to recommend the Quality Management Annual Plan, Evaluation, and Program Description to the Board of Directors for approval.

Ms. Pat McGinnis made the motion. Dr. Jack Cahn seconded the motion.

Motion unanimously approved.

**I. Other Business**

There was no other business disclosed.

J. **Adjournment**

Dr. Jack Cahn called for a motion to adjourn. Ms. Jeanne Duncan made the motion. Ms. Pat McGinnis seconded the motion.

Motion unanimously approved.

Meeting adjourned at 4:20 p.m.



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Melissa K. Brown,  
Executive Assistant and Recorder