

**REGULATORY COMPLIANCE AND QUALITY COMMITTEE
AGENDA**

October 24, 2019

2:30 – 4:00 p.m. Meeting

Dial In: 828-552-4129 Passcode: 193101895#

A. Welcome and Call to Order

Billy Kennedy, Chair (5 minutes)

B. Approval of Agenda

Billy Kennedy, Chair (5 minutes)

C. Review and Approval of August 22, 2019 Minutes

Billy Kennedy, Chair (5 minutes)

D. Core Performance Measures and Compliance Log

Kate Glance, Performance Reporting Team Supervisor; Heather Boyd, Regulatory Compliance Supervisor (30 minutes)

E. Super Measures Update

Tracy Hayes, General Counsel and CCO (5 minutes)

F. Quarterly Reports

1. Compliance Metrics FY18/19 Q4 and FY19/20 Q1

Kate Glance, Performance Reporting Team Supervisor (15 minutes)

2. Quality Improvement Committee Report FY18/19 Q4 and FY19/20 Q1

Steven Kozicki, Quality Improvement Manager (15 minutes)

G. Other Business (5 minutes)

H. Adjournment