

**REGULATORY COMPLIANCE AND QUALITY COMMITTEE  
AGENDA**

**December 12, 2019**  
*2:30 – 4:00 p.m. Meeting*

**Dial In: 828-552-4129    Passcode: 782066552#**

**A. Welcome and Call to Order**

*Billy Kennedy, Chair (5 minutes)*

**B. Approval of Agenda**

*Billy Kennedy, Chair (5 minutes)*

**C. Review and Approval of October 24, 2019 Minutes**

*Billy Kennedy, Chair (5 minutes)*

**D. Core Performance Measures and Compliance Log**

*Kate Glance, Performance Reporting Team Supervisor; Heather Boyd, Regulatory Compliance Supervisor (30 minutes)*

**E. Quarterly Reports**

**1. Office of Communications**

*Allison Inman, Senior Director Office of Communications (15 minutes)*

**F. Other Business (5 minutes)**

**G. Adjournment**