
**REGULATORY COMPLIANCE AND QUALITY COMMITTEE
AGENDA**

October 22, 2020

2:30 – 4:00 p.m.

The Board of Directors of Vaya Health will conduct a meeting of the Regulatory Compliance & Quality Committee at 2:30 p.m. on October 22, 2020 via electronic communication only (real-time two-way audio and/or visual communication, i.e. telephone and webex) in accordance with Executive Orders issued by N.C. Governor Roy Cooper in response to the COVID-19 pandemic.

Dial In: 828-552-4129 Passcode: 514 063 239#

A. Welcome and Call to Order

Billy Kennedy, Chair (2 minutes)

B. Review and Approval of Agenda and August 27, 2020 Minutes

Billy Kennedy, Chair (3 minutes)

C. Monthly Reports

1. Operational Performance Measures

Kate Glance, Performance Reporting Manager (15 minutes)

2. Compliance Metrics

Tracy Hayes, General Counsel & Chief Compliance Officer (15 minutes)

3. Quality Improvement Committee

Dr. Craig Martin, Chief Medical Officer (15 minutes)

D. Annual Report

1. Perception of Care Survey

Kate Glance, Performance Reporting Manager (15 minutes)

E. Other Business (5 minutes)

F. Adjournment