



## VAYA HEALTH PROVIDER AND LEARNING SUMMIT JULY 20-21, 2021 | AGENDA

### TUESDAY, JULY 20, 2021 | PROVIDER SUMMIT

9:00 a.m.	Welcome and introductions	Donald Reuss
9:15 a.m.	State of Vaya	Brian Ingraham, President and CEO, Vaya Health
9:45 a.m.	Medicaid Transformation	Dave Richard, Deputy Secretary for NC Medicaid, N.C. DHHS
10:45 a.m.	BREAK	
11:00 a.m.	Fraud, Waste and Abuse Trends*	Patty Wilson, VP of Network Performance and Integrity, Vaya Health
11:45 a.m.	LUNCH	
12:30 p.m.	Care Management Agency and Advanced Medical Home +	Kelly Crosbie, Director, Quality and Population Health, NC Medicaid
1:15 p.m.	Provider Interface Changes	Robert Webb, Executive VP and Chief Information Officer, Vaya Health
2:00 p.m.	BREAK	
2:15 p.m.	The Intersection of Medicaid and Behavioral Health: Yesterday, Today and Tomorrow*	Dr. Shannon Dowler, Chief Medicaid Officer, NC Medicaid Dr. Lorena Wade, Medical Director of Integrated Care, Vaya Health
3:30 p.m.	Provider Perspective	Karen McLeod, President and CEO, Benchmarks Sarah Pfau, Health Policy Consultant, Cansler Collaborative Resources on behalf of the NC Providers Council

### WEDNESDAY, JULY 21, 2021 | LEARNING SUMMIT

9:00 a.m.	Welcome	Judith Kirkman, Senior VP of Clinical Strategies
9:15 a.m.	Whole Health for Whole Populations: Clinical, Community and Public Health Partnerships	Nina Vinson, Director of Population Health Outcomes, Vaya Health
10:30 a.m.	BREAK	
10:45 a.m.	Enhancing Member Experience in Managed Care*	Stacy Sorrells, Director of Member Engagement and Outreach, Vaya Health Vanessa Brumfield, Member Engagement and Outreach Manager, Vaya Health
11:45 a.m.	LUNCH	
12:30 p.m.	Behavioral Health in Pandemic Recovery*	Dr. Craig Martin, Chief Medical Officer, Vaya Health
1:30 p.m.	BREAK	
1:45 p.m.	Trauma-Informed Language in the Workplace *	Penny Lane-Hamblin, Clinical Director, A Caring Alternative
3:15 p.m.	Closing Remarks	Rhonda Cox, Executive VP and Chief Population Health Officer, Vaya Health

\* Meets Behavioral Health (BH) and I/DD Tailored Plan RFA training requirement for MCO staff (see page 2)

## BH I/DD TAILORED PLAN RFA TRAINING REQUIREMENT (FOR MCO STAFF)

DAY	SESSION TOPIC	REQUIREMENT MET
DAY 1 Provider Summit	Fraud, Waste and Abuse Trends	Fraud, waste, and abuse detection, investigating and prevention Trends in our network related to compliance with regulation
	The Intersection of Medicaid and Behavioral Health: Yesterday, Today and Tomorrow	BH I/DD Tailored Plan eligibility and services Principles of integrated and coordinated physical and behavioral health care and I/DD and TBI services
DAY 2 Learning Summit	Behavioral Health in Pandemic Recovery	Impact of the pandemic on recovery
	Enhancing Member Experience in Managed Care	Cultural humility for provision of health services Understanding learning preferences for receiving information
	Trauma-Informed Language in the Workplace	Building trauma informed communities Trauma/ACES – Understanding and addressing adverse childhood events (ACEs), trauma and trauma informed care

**In Collaboration with**

