

REGULATORY COMPLIANCE AND QUALITY COMMITTEE MINUTES

June 24, 2021

2:30 - 4:00 p.m.

The Regulatory Compliance & Quality Committee of the Board of Directors of Vaya Health held a regular meeting on June 24, 2021 at the Vaya Health Administrative Offices, located at 200 Ridgefield Court, Asheville, NC 28806; with PUBLIC ACCESS via electronic communication only (real-time two-way audio and/or visual communication, i.e. telephone and Webex).

Committee Members:	Attending:	Apologies:
Billy Kennedy, Chair	X	
Josh Kennedy, Vice Chair		X
Carson Ojamaa	X	
Pat McGinnis	X	
Dr. Tim Fitzsimons	X	

Also attending the June 24, 2021 Regulatory Compliance & Quality Committee meeting:

Dr. Craig Martin, Chief Medical Officer; Tracy Hayes, General Counsel and Chief Compliance Officer; Andrea Hartman, External Review Director; Kate Glance, Performance Reporting Manager; Dr. Patty Wilson, Vice President of Network Performance and Integrity; Stephen Zubrod, VP of Marketing and Communications; Allison Inman, Executive Director; Megan Mise, Quality Director; Yvonne French, NC DHHS Liaison; Kathy Fifield, Recorder; and no members of the public.

A. Call to Order:

Mr. Billy Kennedy, Regulatory Compliance and Quality Committee Chair, called the meeting to order at 2:35 p.m.

B. Approval of Agenda, and March 25, 2021 Meeting Minutes:

Ms. Pat McGinnis requested the agenda be amended to reflect March 25, 2021 as the date for the prior meeting minutes. Ms. Pat McGinnis made a motion to approve the revised agenda, and prior meeting minutes as presented. Mr. Billy Kennedy seconded the motion.

Motion unanimously approved.

C. Monthly Performance Indicators

1. Operational Performance Measures

Ms. Kate Glance, Performance Reporting Manager, welcomed the newest RCQC member, Dr. Tim Fitzsimmons. Ms. Glance presented the Operational Performance Measures, highlighting that Vaya continues to successfully meet all Super Measures. The report included the impacts of both Medicaid transformation activities and the COVID-19 response had on the prior year’s quality management activities. Ms. Glance then praised the collaboration between Vaya staff and network

providers that allowed Vaya to meet DHHS goals for the Perception of Care Survey. The full report is on file in the RCQC folder for June 24, 2021.

2. Quality Improvement Committee

Dr. Craig Martin, Chief Medical Officer, presented the Quality Improvement Committee report to the committee. The report included several cross departmental updates, highlighting the Critical Incident Review Committee, Clinical Advisory Council, and Human Rights Committee. The QIC report also included data trends for Member Appeals, Network Access and Accessibility, Credentialing, I/DD, Access to Care/Call Statistics, and Quality Improvement Activities. The full report is on file in the RCQC folder for June 24, 2021.

3. Compliance Report

Dr. Patty Wilson, Vice President of Network Performance and Integrity, informed the committee due to time constraints the Compliance report would not be presented but is available for their review in in the packet provided. The full report is on file in the RCQC folder for June 24, 2021.

4. Office of Communications

Ms. Allison Inman, Executive Director, informed the committee due to time constraints the Office of Communications report would not be presented but is available for their review in in the packet provided. The full OOC report is on file in the RCQC folder for June 24, 2021.

D. FY21/22 Annual Documents

1. Quality Management Plan/Program Description/Evaluation

Ms. Kate Glance, Performance Reporting Manager, presented the FY21/22 annual Quality Management Plan, Program Description, and Evaluation for recommendation to the Full Board by the committee. A copy of the plan is on file in the RCQC folder for June 24, 2021.

Dr. Tim Fitzsimons made a motion to recommend the Quality Management Plan/Program Description/Evaluation to the Full Board for approval, as presented. Ms. Pat McGinnis seconded the motion.

Motion unanimously approved.

2. Annual Compliance Plan

Dr. Patty Wilson, Vice President of Network Performance and Integrity, presented the FY21/22 annual Compliance plan on behalf of Ms. Tracy Hayes, General Counsel and Chief Compliance Officer for recommendation to the Full Board by the committee. A copy of the plan is on file in the RCQC folder for June 24, 2021.

Ms. Pat McGinnis made a motion to recommend the annual Compliance plan to the Full Board for approval, as presented. Dr. Tim Fitzsimons seconded the motion.

Motion unanimously approved.

E. Other Business

No other business was discussed.

F. Adjournment

Ms. Pat McGinnis made a motion to adjourn. Dr. Tim Fitzsimons seconded the motion.

Motion unanimously approved.

Meeting adjourned at 4:06 p.m.

A handwritten signature in blue ink, appearing to read "Kathleen Fifield", is written over a horizontal line.

Kathleen Fifield,
Recorder