Board of Directors



REGULATORY COMPLIANCE AND QUALITY COMMITTEE AGENDA

August 25, 2022

3:00 - 4:15 p.m.

The Board of Directors of Vaya Health will conduct a meeting of the Regulatory Compliance & Quality Committee at 3:00 p.m. on August 25, 2022 at the Vaya Health Administrative Offices, located at 200 Ridgefield Court, Suite 218, Asheville, NC 28806. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Webex).

Dial In: 828-552-4129 Passcode: 424 717 142# Microsoft Teams: Click Here to Join Meeting

A. Welcome and Call to Order

Billy Kennedy, Chair (2 minutes)

B. Review and Approval of Agenda and June 23, 2022 Minutes
Billy Kennedy, Chair (3 minutes)

C. Quarterly Comprehensive Performance Report

Kate Glance, Performance Reporting Manager (60 minutes)

- 1. Operational Performance Measures
- 2. Quality Improvement Committee Report
- 3. Compliance Metrics
- 4. Administrative Key Performance Indicators
- D. Provider Satisfaction Survey

Kate Glance, Performance Reporting Manager (60 minutes)

- E. Other Business (5 minutes)
- F. Adjournment