
REGULATORY COMPLIANCE AND QUALITY COMMITTEE

AGENDA

December 14, 2023

1:30 – 2:45 p.m.

The Board of Directors of Vaya Health will conduct a meeting of the Regulatory Compliance & Quality Committee at 1:30 p.m. on December 14, 2023 at the Vaya Health Administrative Offices, located at 200 Ridgefield Court, Suite 218, Asheville, NC 28806. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Dial In: 828-552-4129

Passcode: 579 228 937#

Microsoft Teams: [Click Here to Join Meeting](#)

A. Welcome and Call to Order

Billy Kennedy, Chair (2 minutes)

B. Review and Approval of Agenda and August 24, 2023 Minutes

Billy Kennedy, Chair (3 minutes)

C. Quarterly Comprehensive Performance Report

Kate Glance, Regulatory Reporting Director (50 minutes)

1. Operational Performance Measures
2. Quality Improvement Metrics
3. Compliance Metrics
4. Administrative Key Performance Indicators

D. 2023 Compliance Week Report

Taunula Grayson, VP of Compliance (15 minutes)

E. Other Business (5 minutes)

F. Adjournment