Find the Resources and Information You Need



It's as easy as 1, 2, 3!



Vaya Health Child and Family Resource Guide

Find information about Medicaid services, how to access routine and emergency care, DSS escalation strategies, and more.



Child and Youth Services Resource Guide

 Resources for child-serving agencies about Medicaid services available through Vaya
 How to access routine and emergency care
 DSS escalation strategies

Vaya Health September 2022 | Version 4.0



Find a Provider: Provider Search Tool

Vaya's user-friendly search tool makes it easy to locate an in-network provider near you.





NCCARE360

NCCARE360 is a statewide coordinated care network that electronically connects North Carolinians with identified non-medical needs, such as access to healthy food, safe and affordable housing, and well-paying jobs, to resources and assistance in their communities.





Universal Child and Adolescent Residential Placement Referral Form

An updated version of the Universal Child and Adolescent Residential Placement Referral Form is now available for all LME/MCO-contracted Therapeutic Residential Placement and Therapeutic Foster Care (TFC) providers.



Universal Child and Adolescent Residential Placement Referral Form Instructions for completion:

- Please follow the instructions below: 1 This application should be completed in its entirety. Answer each question to the best of your ability, indicating not application rot available where appropriate. Applications may be returned to the referring party if deemed
- incomplete. 2 Do not enter "see attached" in sections requiring specific detail. If you have a document that provides greater detail than can be entered, reference the document name, date, and page number at the end of your explanation
- (e.g., rinstal seessiment, 07.0.1.5, page 5), source any reference occurrentation along with this application.
 The person completing this application is responsible for obtaining necessary releases/authorizations to disclose protected health information.
- 4 The Universal Application must be signed by the legally responsible person as defined at N.C.G.S. § 122-63(2): "a parent, guardian, a person standing in loco parentis, or a legal custodian other than a parent who has been granted specific authority by law or in a custody order to consent for medical care, including psychiatric treatment

Instructions for compression. Consistent with Spread Care principales, the Universal Child and Adolescent Residential Placement Application offers a comprehensive clinical review of a child" Judolescent"s needs for purpose of admission to a residential provider contracted with any of the six North Carolina Local Management Entities/Managed Care Organizations (UME/MCOs). Please note: All effectives to "member" in this form refer to a Medical member or a State-funded Service registent.