



Innovations Waiver Waitlist

121

Individuals who transitioned from the waitlist to the Innovations waiver

47%

Of individuals on the waitlist received services from Vaya

1,943

Individuals on the Registry of Unmet Needs

Innovations and the Registry of Unmet Needs

The NC Innovations Waiver is a home and community-based services program that allows Medicaid-eligible individuals with intellectual and/or developmental disabilities (I/DD) to receive services and supports in their own community. This helps people live as independently as possible, rather than in an institution like a developmental center.

Vaya Health manages the Innovations Waiver in the 31 counties we serve. However, the Innovations program is funded with federal and state dollars and slots are allocated to Vaya by the NC Department of Health and Human Services based on available funding. Vaya receives a set number of slots each year. Unfortunately, there are more people who need services than there are slots available.

The Registry of Unmet Needs is a first-come, first-serve list maintained by Vaya to keep track of people waiting for an Innovations Waiver slot.

How to Access the Registry of Unmet Needs



Call Vaya's Member and Recipient Service Line **(1-800-962-9003, TTY 711)** Monday – Saturday, 7 a.m.- 6 p.m., and ask to speak to someone about the Registry of Unmet Needs



Vaya's Member Services staff will help you complete your application



A Vaya staff member will contact you to tell you if your application meets the Registry of Unmet Needs requirements.



You may choose whether you would like to participate in services available to you while you wait for your Innovations slot.



Innovations Waiver Waitlist by County

County	Certified Population Estimate (2022)*	Innovations Waiver Participants	Individuals on Registry receiving Medicaid Service(s)	# of Children Waiting	# of Adults Waiting (18+ years old)	# of Individuals Added to Waitlist FY 2023	# of Slots Allotted
Alamance	176,353	185	89	72	123	9	0
Alexander	36,512	28	11	13	17	0	0
Alleghany	11,185	22	5	2	7	1	0
Ashe	27,110	46	12	8	17	2	3
Avery	17,571	16	6	7	6	1	0
Buncombe	273,589	466	157	153	187	25	28
Caldwell	80,492	105	45	16	62	7	7
Caswell	22,614	26	6	5	12	1	0
Chatham	79,864	83	30	34	46	4	0
Cherokee	29,512	56	18	11	24	6	5
Clay	11,614	18	8	4	12	2	4
Franklin	74,539	79	32	39	33	4	0
Graham	7,980	18	9	3	13	0	1
Granville	61,903	69	32	23	34	3	0
Haywood	62,609	102	38	28	65	5	12
Henderson	118,106	166	69	57	79	14	16
Jackson	42,955	52	15	21	28	3	2
McDowell	44,753	119	28	17	31	1	10
Macon	38,065	45	16	17	26	3	6
Madison	21,768	45	15	12	14	0	3
Mitchell	15,094	40	7	7	9	1	1
Person	39,386	62	37	15	52	1	5
Polk	19,986	42	8	5	13	2	1
Rowan	149,645	157	94	68	92	7	0
Stokes	45,175	55	21	20	40	4	7
Swain	13,967	10	7	10	12	2	0
Transylvania	33,355	49	13	6	23	2	1
Vance	42,138	64	41	20	55	1	6
Watauga	55,089	43	11	19	13	3	0
Wilkes	65,784	80	35	24	47	4	6
Yancey	18,811	58	7	1	14	1	3
Total	1,737,524	1943	922	737	1206	119	121

Please note: Innovations data is from Fiscal Year 2023 (July 2022-June 2023). Totals are subject to change frequently as participants are added to or removed from the RUN.

*Source: census.gov