

**REGULATORY COMPLIANCE AND QUALITY COMMITTEE
AGENDA**

March 28, 2024

3:00 – 4:15 p.m.

The Board of Directors of Vaya Health will conduct a regular meeting of the Regulatory Compliance & Quality Committee at 3:00 p.m. on March 28, 2024 at the Vaya Health Regional Office, located at 2929 Crouse Lane, Suite B, Burlington, NC 27215. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Dial In: 828-552-4129

Passcode: 512 073 870#

Microsoft Teams: [Click Here to Join the Meeting](#)

A. Welcome and Call to Order

Billy Kennedy, Chair (5 minutes)

B. Approval of Agenda, and December 14, 2023 Meeting Minutes

Billy Kennedy, Chair (5 minutes)

C. Quarterly Comprehensive Performance Report

Kate Glance, Regulatory Reporting Director (60 minutes)

1. Operational Performance Measures
2. Quality Improvement Metrics
3. Compliance Metrics
4. Administrative Key Performance Indicators

D. Other Business (5 minutes)

E. Adjournment