

**REGULATORY COMPLIANCE AND QUALITY COMMITTEE MINUTES**

**December 14, 2023**

**1:30 – 2:45 p.m.**

*The Regulatory Compliance & Quality Committee of the Board of Directors of Vaya Health held a regular meeting on Thursday, December 14, 2023 at the Vaya Health Administrative Offices, located at located at 200 Ridgefield Court, Suite 218, Asheville, NC 28806; with PUBLIC ACCESS via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).*

<b>Committee Members:</b>	<b>Attending:</b>	<b>Apologies:</b>
<b>Billy Kennedy, Chair</b>	X (Virtual)	
<b>Dr. Tim Fitzsimons, Vice Chair</b>	X	
<b>Carson Ojamaa</b>		X
<b>Dakisha “DK” Wesley</b>	X (Virtual)	
<b>Pat McGinnis</b>	X	

**Also attending the Regulatory Compliance and Quality Committee meeting:**

*Rhonda Cox, Executive Vice President & Chief Operating Officer; Dr. Richard Zenn, Chief Medical Officer; Taunula Grayson, Vice President of Compliance; Kate Glance, Regulatory Reporting Director; Yvonne French, DHHS Liaison; Ashley Logan, Board Support & Administrative Professional; and no members of the public.*

**A. Call to Order**

Mr. Billy Kennedy, Chair, called the meeting to order at 1:47 p.m.

**B. Approval of Agenda, and August 24, 2023 Meeting Minutes**

Ms. Pat McGinnis made a motion to approve the Agenda and the August 24, 2023 Meeting Minutes, as presented. Dr. Tim Fitzsimons seconded the motion.

Motion unanimously approved.

**C. Quarterly Comprehensive Performance Report**

Ms. Kate Glance, Regulatory Reporting Director, presented the Quarterly Comprehensive Performance Report. The report included Operational Performance Measures, Quality Improvement Metrics, Compliance Metrics, and Administrative Key Performance Indicators.

Ms. Glance highlighted from the presentation, Vaya continues to lead in Transitions to Community Living (TCL) data, which reflects efforts by Vaya’s staff to house 38 eligible members living with serious mental illness in the reporting period. Ms. Glance noted that based on the current

trajectory, Vaya will exceed the net goal of 104. Mr. Kennedy complimented Vaya for a job well done. Additionally, Ms. Glance presented the call center metrics. The committee discussed the Quality Assurance summary, and Vaya's ability to exceed its goal of 85%. Continuing, Ms. Glance discussed the Innovations Waitlist and the LME/MCO/TP Dashboard. Furthermore, Ms. Glance discussed Psychiatric Residential Treatment Facility (PRTF) data. Dr. Zenn commented on Vaya's continued efforts to move individuals out of facilities as soon as they are ready for discharge. Concluding, Ms. Glance discussed Vaya's compliance metrics. Dr. Fitzsimons complimented Vaya on its hard work to implement new systems and incorporate data.

**D. 2023 Compliance Week Report**

Ms. Taunula Grayson, Vice President of Compliance, presented the 2023 Compliance Week Report. Ms. Grayson provided an overview of mandatory training for all staff and supervisors, and participation statistics. Mr. Billy Kennedy complimented Vaya on our ability to motivate employees.

**E. Other Business**

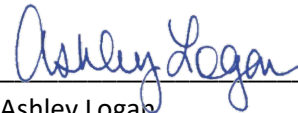
Dr. Fitzsimons informed the committee that he would be resigning from the Board at the end of his term (December 31, 2023). Mr. Kennedy thanked Dr. Fitzsimons for his service.

**F. Adjournment**

Dr. Tim Fitzsimons made a motion to adjourn. Ms. Pat McGinnis seconded the motion.

Motion unanimously approved.

Meeting adjourned at 2:56 p.m.



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Ashley Logan,

Board Support & Administrative Professional