

REGULATORY COMPLIANCE AND QUALITY COMMITTEE

MEETING MINUTES

March 28, 2024

3:00 – 4:15 p.m.

The Regulatory Compliance and Quality Committee of the Board of Directors of Vaya Health conducted its regular meeting on Thursday, March 28, 2024 at the Vaya Health Regional Office, located at 2929 Crouse Lane, Burlington, NC 27215; with PUBLIC ACCESS via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Committee Members:	Attending:	Apologies:
Billy Kennedy, Chair	X	
Pat McGinnis	X	
Carson Ojamaa	X (Virtual)	
Donnie Potter	X	
DK Wesley, Vice Chair	X (Virtual)	

Also participating in Regulatory Compliance and Quality Committee:

Rhonda Cox, Executive Vice President (EVP) & Chief Operating Officer; Richard Zenn, Chief Medical Officer; Marvin Sanders, Vice President (VP) of Regulatory Affairs; Taunula Grayson, VP of Compliance; Kate Glance, Regulatory Reporting Director; Ricky Graves, Consumer and Family Advisory Committee (CFAC) Representative; Yvonne French, NCDHHS Liaison; Ashley Logan, Board Support & Administrative Professional; and no members of the public.

A. Welcome, Call to Order and Roll Call

Mr. Billy Kennedy, Chair, called the meeting to order at 3:13 p.m.

B. Approval of Agenda and December 14, 2023 Meeting Minutes

Ms. Pat McGinnis made a motion to approve the Agenda and Meeting Minutes, as presented. Ms. DK Wesley seconded the motion.

Motion unanimously approved.

C. Quarterly Comprehensive Performance Report

Ms. Kate Glance, Regulatory Reporting Director, presented the FY24 Q2 Quarterly Comprehensive Performance Report to the committee. The report included Operational Performance Measures, Quality Improvement Metrics, Compliance Metrics, and Administrative Key Performance Indicators.

Ms. Glance highlighted from the presentation Vaya’s Innovations Primary Care performance consistently averaging above 96%. The committee discussed challenges with Vaya’s Medicaid Follow-Up After

Discharge performance. Vaya continues to lead in Transitions to Community Living (TCL) data, which reflects efforts by Vaya's staff to house 72 eligible members living with serious mental illness in the reporting period. Ms. Glance noted that based on the current trajectory, Vaya will exceed the net goal of 104. Ms. Glance further noted the current reporting period does not include Rockingham County. Mr. Kennedy complimented Vaya on a job well done. Continuing, Ms. Glance discussed the Innovations Waitlist. Mr. Kennedy commented that appropriate funding would make a significant difference.

Additionally, Ms. Glance presented the most recent NCDHHS published LME/MCO TP Dashboard. Ms. Glance shared with the committee, Vaya's staff works diligently to validate the data, but a barrier is the lack of transparency regarding the calculation methodology utilized by NCDHHS. Furthermore, Ms. Glance discussed Psychiatric Residential Treatment Facility (PRTF) data. Dr. Zenn, Chief Medical Officer, commented on Vaya's efforts to discharge individuals out of facilities as soon as they are ready. Concluding, Ms. Glance presented Quality Improvement Metrics, Quality Improvement Activities, Compliance Metrics, and Administrative Key Performance Indicators.

D. Other Business

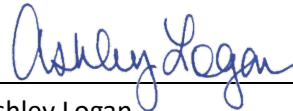
No other business was discussed.

E. Adjournment

Ms. Pat McGinnis made a motion to adjourn. Ms. DK Wesley seconded the motion.

Motion unanimously approved.

The Regulatory Compliance and Quality Committee adjourned at 4:17 p.m.



Ashley Logan

Board Support & Administrative Professional