Board of Directors



OPEN SESSION MEETING MINUTES December 13, 2024 11:00 – 12:30 p.m.

The Executive Committee of the Board of Directors of Vaya Health conducted its regular meeting on Friday, December 13, 2024, at the Vaya Health Regional Office, located at 2929 Crouse Lane, Suite A, Burlington, NC 27215; with PUBLIC ACCESS via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Committee Members:	Attending:	Apologies:
Nancy Baker	Х	
Ronnie Beale, Chair	Х	
Dan Brummitt, Vice Chair	X	
Billy Kennedy	Х	
Mike Norris	X	

Also participating in Executive Committee:

Tracy J. Hayes, Area Director & Chief Executive Officer; Steve Martin, General Counsel & Chief Compliance Officer; Rhonda Cox, Executive Vice President (EVP) & Chief Operating Officer; Danielle Wittekind, Chief Human Resources Officer; JK Coward, Board Attorney; Chris Hyland, Consultant; Ashley Logan, Board Support & Administrative Professional; Gwen Hensley, Clerk to the Board; Christina Rose Carter, Executive Chief of Staff & Secretary to the Board; and no members of the public.

A. Welcome and Call to Order

Mr. Ronnie Beale, Executive Committee Chair, called the meeting to order at 11:06 a.m. Ms. Christina Carter, Executive Chief of Staff and Secretary to the Board, called roll at the request of Mr. Beale, confirming a quorum of the Executive Committee.

B. Approval of Agenda and October 27, 2024, Meeting Minutes

Ms. Nancy Baker made a motion to approve the Agenda and Meeting Minutes, as presented. Mr. Billy Kennedy seconded the motion.

Motion unanimously approved.

C. Report of the Chair

Mr. Ronnie Beale, Executive Committee Chair, began his report to the committee members with highlights from the recent i2i conference and commended Vaya staff who presented at the event, as well as the conference sessions provided. Mr. Beale applauded Ms. Rhonda Cox and Dr. Lorena Wade, Deputy Chief Medical Officer, for an extremely well-done presentation on The Practical Applications of

Integrating Physical Health into Care Management. Mr. Billy Kennedy expressed praise and gratitude for Vaya staff efforts to keep the call lines open during the hurricane, stating it is impressive and commendable. Mr. Mike Norris highlighted the continued positive feedback he is hearing in the community for Vaya staff through hurricane recovery efforts.

D. Report of the Area Director and Chief Executive Officer

Ms. Tracy Hayes, Area Director & Chief Executive Officer, addressed the committee with information regarding the ongoing Hurricane Helene response, crisis project status, Mental Health Parity, and legislative updates.

Ms. Hayes informed the committee that the NC Division of Health Benefits issued a bulletin on Dec. 12, 2024, Governor Roy Cooper issued a bulletin extending Hurricane Helene policy flexibilities to support providers and members through Feb. 28, 2025 to align with Gov. Cooper's declaration of emergency for Hurricane Helene. Ms. Hayes shared that Vaya has issued approximately \$4.5 million dollars to date to providers in stabilization funding, which does not have to be paid back. Mr. Mike Norris inquired if this includes RHA Health Services. Ms. Hayes responded, clarifying RHA is included currently, but does not include Appalachian Community Services/ ncgCare (ACS). Mr. Dan Brummitt inquired regarding the stabilization payments made by Standard Plans. Ms. Hayes responded she is aware of payments made by WellCare and UnitedHealthcare. Mr. Brummitt further asked if stabilization payments by Standard Plans and Tailored Plans to the same provider could result in duplicative payments, to which Ms. Hayes responded, this should not occur due to payments being based on the specific claims volume processed by each plan.

Ms. Hayes advised all crisis facility projects are on track with the exception of Vance County, which is in the planning stage. Moving on to the next topic, Ms. Hayes then explained that Vaya had learned that NC was not in compliance with federal Mental Health Parity requirements, thus resulting in DHB issuing significant changes to the behavioral health clinical coverage policies that apply to the services Vaya manages. Ms. Hayes asked Ms. Cox to explain Vaya's plan for implementing Mental Health Parity changes. Ms. Baker asked about conflicting answers she had heard regarding transition of care with Standard Plans. Ms. Hayes responded, referencing the role of the NCDHHS enrollment broker and encouraged Ms. Baker to raise the concern at the State CFAC level.

Ms. Hayes updated the committee on the legislative planning session that occurred with Vaya's government relations team, General Counsel and Chief Compliance Officer, and the Vice President of Public Affairs. Ms. Hayes and the committee members discussed the recent i2i conference and the successful turnout, where Vaya's presentations were well received, and the Transition & Housing team received an award for Transitions to Community Living.

Ms. Hayes paused her presentation to introduce Ms. Gwen Hensley to the committee members as the new Clerk to the Board. The committee provided a warm welcome to Ms. Hensley, to which Ms. Hensley thanked the committee and shared her excitement for the opportunity to support the Board of Directors.

Ms. Hayes then presented an update on her current goals for the year. Ms. Hayes continued with an update regarding strategic plan development, which will be presented to the Board of Directors during the Board Retreat in January 2025. Additionally, Ms. Hayes spoke to legislative priorities, the preservation of the public system, and personnel succession planning. Ms. Hayes then discussed expansion of Vaya's presence in statewide forums, including her recent appointment to the Brain Injury Advisory Council.

E. Closed Session

Closed Session pursuant to N.C. Gen. Stat. §143-318.11(a)(1) in order to prevent the disclosure of competitive health care information that is privileged or confidential pursuant to N.C. Gen. Stat. §122C-126.1, or not considered a public record within the meaning of Chapter 132 of the General Statutes; or to consult with attorneys pursuant to N.C. Gen. Stat. §143-318.11(a)(3); or to consider the qualifications, competence, performance, character, fitness, or conditions of appointment, of an individual public officer or employee pursuant to N.C. Gen. Stat. §143-318.11(a)(6).

Mr. Billy Kennedy made a motion for the Executive Committee to enter closed session. Mr. Mike Norris seconded the motion.

Motion unanimously approved.

The Executive Committee entered closed session at 12:02 p.m.

Mr. Billy Kennedy made a motion for the Executive Committee to exit closed session. Mr. Mike Norris seconded the motion.

Motion unanimously approved.

The Executive Committee resumed open session at 12:45 p.m.

F. Other Business

No other business was discussed.

G. Adjournment

The Executive Committee adjourned by consensus at 12:45 p.m.

Gwen Hensley

Board Clerk