
REGULATORY COMPLIANCE AND QUALITY COMMITTEE

AGENDA

August 28, 2025

3:00 – 4:15 p.m.

The Board of Directors of Vaya Health will conduct a regular meeting of the Regulatory Compliance & Quality Committee at 3:00 p.m. on August 28, 2025, at the Vaya Health Regional Office, located at 2929 Crouse Lane, Suite B, Burlington, NC 27215. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Dial In: 828-552-4129 Passcode: 424 150 56#

Microsoft Teams: [Click Here To Join Meeting](#)

A. Welcome and Call to Order

Billy Kennedy, Chair (2 minutes)

B. Approval of Agenda and June 26, 2025 Meeting Minutes

Billy Kennedy, Chair (3 minutes)

C. Quarterly Comprehensive Performance Report

Kate Glance, Regulatory Reporting Director (55 minutes)

1. Operational Performance Measures
2. Quality Improvement Metrics
3. Performance Improvement Projects and Quality Improvement Activities
4. Compliance Metrics
5. Tailored Plan and Medicaid Direct Readiness
6. Administrative Key Performance Indicators

D. Provider Satisfaction Survey Report

Kate Glance, Regulatory Reporting Director (10 minutes)

E. Other Business (5 minutes)

F. Adjournment