## **Board of Directors**



## REGULATORY COMPLIANCE AND QUALITY COMMITTEE AGENDA

**December 11, 2025** 

1:30 - 2:45 p.m.

The Board of Directors of Vaya Health will conduct a regular meeting of the Regulatory Compliance & Quality Committee at 1:30 p.m. on December 11, 2025, at the Vaya Health Regional Office, located at 2929 Crouse Lane, Suite B, Burlington, NC 27215. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Dial In: 828-552-4129 Passcode: 246 536 832# Microsoft Teams

A. Welcome and Call to Order

Billy Kennedy, Chair (2 minutes)

B. Approval of Agenda and August 28, 2025, Meeting Minutes

Billy Kennedy, Chair (3 minutes)

C. Quarterly Comprehensive Performance Report

Kate Glance, Regulatory Reporting Director (55 minutes)

- 1. Performance on Service Level Agreements
- 2. Clinical and Quality Key Performance Indicators
- 3. Delegated Vendor Performance
- 4. Administrative Key Performance Indicators
- 5. Compliance, Risk, and Provider Oversight
- **D. Proposed 2026 RCQC Meeting Schedule** (5 minutes)
- **E.** Other Business (5 minutes)
- F. Adjournment