

REGION 2

AGENDA

January 29, 2026

10:00 a.m. – 12:00 p.m.

The Vaya Health Regional Board for Region 2, representing Buncombe, Henderson, Madison, Mitchell, Polk, Transylvania, and Yancey counties, will conduct a regular meeting at 10:00 a.m. on January 29, 2026 at the Vaya Health office located at 200 Ridgefield Court, Suite 218, Asheville, NC 28806. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Dial In: 828-552-4129

Passcode: 736 309 370#

Microsoft Teams: [Join the Meeting](#)

A. Welcome and Call to Order

Bill Lapsley, Chair (5 minutes)

B. Approval of Agenda & October 30, 2025 Meeting Minutes

Bill Lapsley, Chair (5 minutes)

C. Governing Board Report

Bill Lapsley, Chair (10 minutes)

1. Appointment of Regional Board Chair – **ACTION REQUIRED**
2. Region 2 Bylaws – **ACTION REQUIRED**

D. Report of the Chief Executive Officer and Chief Operating Officer

Tracy Hayes, Area Director & Chief Executive Officer (10 minutes)

E. Community Relations Update

Brian Shuping, Vice President of Community Relations (15 minutes)

1. FY24-25 Q4 Performance Metrics
2. Region 2 Member Engagement Update
3. Region 2 Community Relations Update

F. Pharmacy Operations Update

Dr. Heather Cree, Vice President of Pharmacy Operations (20 minutes)

G. Consumer and Family Advisory Committee Report

Joseph Crowder, CFAC Representative (15 minutes)

H. Other Business *(5 minutes)*

I. Adjournment *(5 minutes)*